

Cartridge World Guarantee and Warranty Statement

Cartridge World uses only the best quality imaging supplies and guarantees that cartridges refilled by our company will perform as well as the original equipment manufactures supplies under similar conditions.

Our toners and inks are sourced from top suppliers the world over, and are each uniquely formulated for the many different cartridges available. Our extensive range of testing equipment is further assurance of our commitment to quality control and customer satisfaction. Worn parts are replaced if necessary so that our cartridges produce sharp black text, vibrant colours, with clear graphics.

If you are dissatisfied with the results of any of our refilled cartridges, please return the cartridge as soon as possible together with proof of purchase (where possible) to the Cartridge World store where purchased. The Cartridge World store will either repair the faulty cartridge, credit the full amount against a new cartridge or provide a full refund in exchange for the faulty cartridge.

In the unlikely event that a cartridge refilled by Cartridge World causes damage to the printing mechanism of your equipment, please contact the Cartridge World store where the cartridge was purchased as soon as possible. If it is established* that the cartridge caused the damage then Cartridge World will reimburse the full amount of the repair charge for any such valid claim.

This warranty is in addition and does not affect your statutory rights.

The performance of a printer cartridge is often gauged by the original manufacturer by the number of pages it will print with a 5% page coverage which in reality is not a great deal of text or graphics. This document for example has an approximate page coverage of 29%.

*Inspection by Cartridge World or a written report from a third party engineer will be required.

